



CONNERS  
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## 23andme Agreements

### 1. What you will receive:

- A patient **SNP Report** similar to that seen in the video will be emailed to you prior to your time with Dr. Connors
- A patient **Supplement Report** will be emailed to you following your conversation with the doctor and recommended supplements may be purchased directly from our online STORE

### 2. Follow-ups that you may choose at addition cost:

- A follow-up visit (phone/Skype) with Dr. Connors - \$325 for up to 15 minute visit; greater than 15 minutes billed at \$300/additional 15 minute segment
- A follow-up question/answer visit with Janelle, our Patient Manager - \$95 for up to 15 minutes; greater than 15 minutes billed at \$95/additional 15 minute segment

3. 23andme patients cannot be considered full patients in our office since no formal exam can be performed. The purpose of reviewing your 23andme is to give specific recommendations **based solely on your genetic picture, NOT other health concerns.** There is NO way to manage a patient's complete health history/needs simply by looking at the genes.

4. Your 23andme Review time with Dr. Connors is set at 15 minutes and as such, he cannot answer every health question or satisfy every concern. This is why he created the enormous amount of material on our website as well as offering all of his books as a FREE download to help in this manner. **Therefore, you MUST agree to watch all the videos on the Genetics TAB on our website prior to your review with Dr. Connors.**

5. Further communication with Dr. Connors or our Patient Manager (questions about care in any way) needs to happen via an office visit – over-the-phone, Skype ONLY. **We do not accept questions via email.**

By scheduling a 23andme Consult, you are agreeing to the above agreements

THANK YOU